

MINUTE NO. 164

Minutes of the regular meeting of the Board of Directors of the North Island 9-1-1 Corporation held on November 25, 2022 at the Comox Valley Regional District offices, 770 Harmston Avenue, Courtenay, BC commencing at 11:05 am.

Present

Directors:	G. Doubt	- qathet Regional District
	A. Hory	- Regional District of Mt. Waddington
	K. Grant	- Comox Valley Regional District
	S. McLean	- Regional District of Nanaimo
	B. Beckett	- Alberni-Clayoquot Regional District
Staff:	B. Pearson	- NI 911 Deputy Secretary/Sr. Mgr. of Info. Systems & GIS, CVRD
	R. Dyson	- NI 9-1-1 Secretary/CAO, CVRD
	K. Douville	- Manager of Financial Planning, CVRD
	J. Martens	- General Manager of Corporate Services, CVRD
	S. Zaleschuk	- Technology Manager, NI 9-1-1 Corporation
	S. Bremer	- Assistant Chief, City of Campbell River
	S. Speed	- Recording Secretary, CVRD
Also present:	C. Starratt	- Regional Fire Services Manager ACRD
	E. Beauchamp	- Acting Manager of Emergency Services, RDN
	S. Thatcher	- Vice President of Operations, E-Comm 9-1-1
	S. Halliday	- Executive Director – Data Analytics, E-Comm 9-1-1
	J. de Decker	- Director, Operations Relationship Mgt, E-Comm 9-1-1

SELECTION OF THE PRESIDING MEMBER

Grant/McLean: “THAT Director Grant preside over the November 25, 2022 North Island 9-1-1 Corporation Board meeting.”

CARRIED

AGENDA:

Hory/Doubt: “THAT the agenda be adopted as presented.”

CARRIED

MINUTES:

McLean/Hory: “THAT the minutes (no. 163) of the North Island 9-1-1 Corporation Board meeting held September 23, 2022 be adopted.”

CARRIED

Hory/McLean: “THAT the minutes of the NI 9-1-1 administration committee meeting held November 4, 2022 be received.”

CARRIED

ITEMS FOR DISCUSSION AND DELIBERATION

Board of Directors - Orientation

Staff provided a presentation on the North Island 9-1-1 Corporation and its services.

Hory/Doubt: "THAT the 2022 North Island 9-1-1 Corporation Board Orientation presentation be received.

CARRIED

Management Report

Hory/McLean: "THAT the management report be received."

CARRIED

2023 North Island 9-1-1 Administrative and Board Meeting Schedule

Hory/Doubt: "THAT the 2023 Administrative and Board meeting schedule dated November 18, 2022 be received."

CARRIED

North Island 9-1-1 staff will explore changing the March 10, 2023 meeting date to either March 3, 2023 or March 17, 2023.

Fire Dispatch Statistics

Hory/McLean: "THAT the report dated October 27, 2022 regarding Fire Dispatch Statistics from January 2022 to September 2022 be received."

CARRIED

E-Comm 9-1-1

S. Thatcher and S. Halliday provided a presentation on overall service performance and analysis of key metrics for Public Safety Answer Point (PSAP) services provided by E-Comm for the 2022 Q1 to Q3 reporting year.

Hory/Doubt: "THAT the presentation regarding Public Safety Answer Point services provided by E-Comm for the 2022 Q1 to Q3 reporting year be received"

CARRIED

TERMINATION

Hory/Doubt: "THAT the meeting terminate"

CARRIED

Time: 12:22

Confirmed:

Certified correct:

B. Pearson
Deputy Secretary

K. Grant
Presiding Member