



North Island 9-1-1 Corporation

*serving the regional districts of Alberni-Clayoquot, Comox Valley,
Mt. Waddington, Nanaimo (School District #69),
qathet and Strathcona*

MINUTE NO. 177

Minutes of the regular meeting of the Board of Directors of the North Island 9-1-1 Corporation held on September 19, 2025 at the Comox Valley Regional District offices, 770 Harmston Avenue, Courtenay, BC commencing at 11:00 am.

<u>Present</u>	President:	K. Grant	- Comox Valley Regional District
	Directors:	R. Southcott	- qathet Regional District
		A. Hory	- Regional District of Mt. Waddington
		S. McLean	- Regional District of Nanaimo
		B. Beckett	- Alberni-Clayoquot Regional District
		J. Rice	- Strathcona Regional District
	Non-Voting		
	Members:	E. Blaney	Tla'amin Nation
	Staff:	B. Pearson	- NI 911 Secretary / Sr. Mgr. of Info. Systems & GIS, CVRD
		J. Martens	- Deputy Secretary / General Manager of Corporate Services, CVRD
		E. Mulder	- Technology Manager, NI 9-1-1 Corporation
		S. Bremer	- Assistant Chief, City of Campbell River
		J. Sexton	- Financial Planning Analyst, CVRD
		K. Broughton	- Manager of Financial Planning
		S. Speed	- Recording Secretary, CVRD
	Also present:		
		C. Starratt	- Regional Fire Services Manager ACRD

Vice-President Hory presided over the meeting as President Grant participated electronically.

ADOPTION OF THE AGENDA AND MINUTES

Agenda

Grant/McLean "THAT the agenda be adopted as presented."

CARRIED

Minutes

Grant/McLean "THAT the minutes (no. 176) of the North Island 9-1-1 Corporation Board meeting held June 27, 2025 be adopted."

CARRIED

Grant/McLean "THAT the minutes of the North Island 9-1-1 Administration Committee meeting held September 5, 2025 be received."

CARRIED

ITEMS FOR DISCUSSION AND DELIBERATION

2025 NI9-1-1 and Fire Dispatch Response to Wildfires

McLean/Grant "THAT the report dated August 28, 2025 regarding North Island 9-1-1 and Fire Dispatch response to the recent wildfires be received."

CARRIED

S. Bremer provided an overview of the report regarding North Island 9-1-1 and Fire Dispatch response to the recent wildfires.

North Island Service Outage

McLean/Grant "THAT a verbal summary of the recent TELUS service outage and related service considerations be received."

CARRIED

B. Pearson provided an overview of the TELUS service outage.

Management Report

McLean/Southcott "THAT the management report be received."

CARRIED

J. Martens provided an update on the inclusion of the Tla'amin Nation as a shareholder.

Fire Dispatch Statistical Report

McLean/Southcott "THAT the Fire Dispatch Statistical Report dated August 28, 2025 be received."

CARRIED

S. Bremer provided an overview of the Fire Dispatch Statistical Report.

NEW BUSINESS

Verbal Update on Next Generation 9-1-1 Implementation

McLean/Grant "THAT the verbal update on Next Generation 9-1-1 implementation be received."

CARRIED

B. Pearson provided an update on the implementation of Next Generation 9-1-1 and explained there have been many successful tests performed and early 2026 is the expected time to go live.

Verbal Update on Tla'amin Inclusion

This item was addressed und the Management Report item.

TERMINATION

McLean/Grant "THAT the meeting terminate."

CARRIED

Time: 11:45 am

Confirmed:

Certified correct:

B. Pearson
Secretary

Andrew Hory
Vice President